

2020 VW Service

1 Table of Contents

USA5R507621 –11/25/2025

⇒ [Maintenance Schedules](#)

2 Maintenance Schedules

⇒ [Maintenance Schedule \(Gas and Hybrid Vehicles\)](#)

⇒ [Maintenance Schedule \(Battery Electric Vehicles\)](#)

2.1 Maintenance Schedule (Gas and Hybrid Vehicles)

Note

The intervals shown in this table are based on vehicles operating under normal conditions. In case of severe conditions, such as extremely low temperatures, excessive dust, etc., it is necessary for certain operations to be carried out in between the given intervals. This applies particularly to engine oil changes, Drivetrain fluid service, and the cleaning or replacing of the air cleaner filter element.

Service Intervals										
— Miles	10K	20K	30K	40K	50K	60K	70K	80K	90K	100K
— Kilometers	15K	30K	45K	60K	75K	90K	105K	120K	135K	150K
⇒ Minor Maintenance ¹⁾	X		X		X		X		X	
⇒ Standard Maintenance ²⁾		X		X		X		X		X
⇒ Extended Maintenance				X				X		
⇒ Additional Maintenance Items										
¹⁾ First minor maintenance service at 10,000 miles (15,000 km) or 1 year after delivery, whichever occurs first. Minor maintenance services thereafter occur at intervals of 20,000 miles (30,000 km) or every 2 years after the last minor maintenance service, whichever occurs first.										
²⁾ Standard maintenance services occur at intervals of 20,000 miles (30,000 km) or every 2 years, whichever occurs first.										
³⁾ Extended maintenance services occur at intervals of 40,000 miles (65,000 km). Only applies in combination with Standard Maintenance.										

✓ all completed items

2.1.1 Minor Maintenance

Service Item	Applicability
<input type="checkbox"/> Engine Oil, Change and Replace Oil Filter	All Vehicles
<input type="checkbox"/> Front and Rear Brake Pad Thickness and Brake Rotor Condition, Check	All Vehicles
<input type="checkbox"/> Service Interval Display, Reset	All Vehicles

Service Item	Applicability
<input type="checkbox"/> Tires – Rotate front to rear (Canada Only)	All Vehicles
<input type="checkbox"/> High-Voltage Battery, Charge	PHEV
<input type="checkbox"/> Warning Label, Checking Presence	PHEV
<input type="checkbox"/> See ⇒ Additional Maintenance Items	All Vehicles

2.1.2 Standard Maintenance

Service Item	Applicability
<input type="checkbox"/> Perform Minor Maintenance	All Vehicles
<input type="checkbox"/> Automatic Headlamp Control, Check Function	All Vehicles
<input type="checkbox"/> Battery and Auxiliary Battery, Check with Battery Tester if Necessary	All Vehicles
<input type="checkbox"/> Brake Fluid Level, Check Depending on Brake Pad Wear	All Vehicles
<input type="checkbox"/> Brake System and Shock Absorbers, Inspect for Leaks and Damage.	All Vehicles
<input type="checkbox"/> Charging Cable, Check Presence and Condition	BEV and PHEV
<input type="checkbox"/> Cooling System, Check Freeze Protection and Coolant Level	All Vehicles
<input type="checkbox"/> Cooling system for high-voltage system, Check, as well as check the presence and wear of the seal for the coolant expansion tank.	PHEV, BEV
<input type="checkbox"/> Engine and Components in Engine Compartment (from Below), Inspect for Leaks and Damage	All Vehicles
<input type="checkbox"/> Engine and Engine Compartment Components (from Above), Inspect for Leaks and Damage	All Vehicles
<input type="checkbox"/> Engine Oil Level, Check	All Vehicles
<input type="checkbox"/> Front and Rear Brake Pad Thickness and Brake Rotor Condition, Check	All Vehicles
<input type="checkbox"/> Front Lighting, Check Function	All Vehicles
<input type="checkbox"/> Headlamp Washer System, Check Function	All Vehicles
<input type="checkbox"/> Headlamps, Check and Adjust if Necessary	All Vehicles
<input type="checkbox"/> High-Voltage Charging Socket in Radiator Grille, Inspect for Contamination and Damage	PHEV
<input type="checkbox"/> Horn, Check Function	All Vehicles
<input type="checkbox"/> Hybrid Components, Visually Inspecting for Damage of the High-Volt. Components and Wires.	HEV, PHEV
<input type="checkbox"/> Rear Lamps, Check Function	All Vehicles
<input type="checkbox"/> Removable Trailer Hitch, Check (if equipped).	All Applicable Vehicles
<input type="checkbox"/> Road Test, Perform	All Vehicles
<input type="checkbox"/> Service Interval Display, Reset	All Vehicles
<input type="checkbox"/> Stationary Cornering Lamp, Check Function	All Vehicles
<input type="checkbox"/> Tire Pressure Monitoring System, Calibrating to Tire Pressure Adjustment	All Applicable Vehicles
<input type="checkbox"/> Tire Pressure, Check	All Vehicles
<input type="checkbox"/> Tires – Rotate front to rear – Canada Only	All Vehicles

Service Item	Applicability
<input type="checkbox"/> Tire Repair Kit, Check for Damage and Use	All Applicable Vehicles
<input type="checkbox"/> Tires, Check Condition and Wear Pattern. Tread Depth, Enter	All Vehicles
<input type="checkbox"/> Torque splitter: Read out oil deterioration using the Vehicle Diagnostic Tester (if equipped)	All Applicable Vehicles
<input type="checkbox"/> Transmission, Final Drive and CV Boots, Check for Leaks and Damage	All Vehicles
<input type="checkbox"/> Windshield Wiper/Washer System, Check Freeze Protection and Filling Fluid	All Vehicles
<input type="checkbox"/> Windshield Wiper/Washer System, Check Function and for Damage, Adjust if Necessary	All Vehicles
<input type="checkbox"/> Wiper Blades, Check for Damage and Check Park Position	All Vehicles
<input type="checkbox"/> See ⇒Additional Maintenance Items	All Vehicles

2.1.3 Extended Maintenance

Service Item	Applicability
<input type="checkbox"/> Ball Joints, Axle Bearings, Coupling Rod and Stabilizer Bar Bushings, Inspect for Damage	All Vehicles
<input type="checkbox"/> Body Interior and Exterior, Inspect for Corrosion	All Vehicles
<input type="checkbox"/> Exhaust System, Inspect for Leaks, Attachment and Damage	All Vehicles
<input type="checkbox"/> Front and Rear Coil Springs and Stop Buffers, Inspect for Damage	All Vehicles
<input type="checkbox"/> Interior Lamps in Headliner, Luggage Compartment and Glove Compartment Lamps, Check Function	All Vehicles
<input type="checkbox"/> Ribbed Belt, Check Condition	All Vehicles
<input type="checkbox"/> Sliding Sunroof, Perform noise and Function Test. Clean and lubricate if needed	All Applicable Vehicles
<input type="checkbox"/> Underbody, Inspect Underbody Protection, Trim Panels, Wire Routing and Plugs for Damage	All Vehicles
<input type="checkbox"/> Windshield, Inspect for Damage	All Vehicles
<input type="checkbox"/> See ⇒Additional Maintenance Items	All Vehicles

2.1.4 Additional Maintenance Items

Service Item	Interval	Applicability
<input type="checkbox"/> Air Filter – Replace and clean screen	Every 60,000 miles (90K km), or 6 years, whichever occurs first	All Vehicles
<input type="checkbox"/> AWD Clutch – Change fluid	Every 3 years	All Applicable Vehicles
<input type="checkbox"/> Brake and Clutch System, Changing Brake Fluid	3 years aft. registration, then every 2 years –USA 2 years aft. registration, then every 2 years –Canada	All Vehicles
<input type="checkbox"/> Dust and Pollen Filter – Replace	Every 40,000 miles (60K km), or 2 years, whichever occurs first	All Vehicles
<input type="checkbox"/> Rear Axle Differential with Torque Vectoring – Change fluid	Every 40,000 miles (60K km), or 4 years, whichever occurs first	Golf R

Service Item	Interval	Applicability
<input type="checkbox"/> Front Axle Differential Lock – Change fluid	Every 3 years	All Applicable Vehicles
<input type="checkbox"/> Panorama Sliding Sunroof – For gray grease, the guide rails must be cleaned and greased, and the wind deflector must also be cleaned. (if equipped)	Every 40,000 miles (60K km), or 2 years, whichever occurs first	Jetta(BU3), Tiguan(BW2)
<input type="checkbox"/> Sunroof Drains – Check for blockage, clean if necessary	Every 20,000 miles (30K km), or 2 years, whichever occurs first	Arteon, Atlas
		Golf/GTI/GolfR
		Tiguan(BW2)
		Passat(A3*)
		Jetta(BU*)
<input type="checkbox"/> Spark Plugs – Replace	Every 40,000 miles (60K km), or 4 years, whichever occurs first	Arteon, Golf R Passat Golf (AU2 .1.8L) Jetta (DJXA)
	Every 80,000 miles (120K km), or 6 years, whichever occurs first	Atlas, Atlas Sport Golf/GTI (AU2 – 1.4, 2.0l) Jetta, GLI (BU3) Tiguan (BW2)
<input type="checkbox"/> Snow Screen for Fresh Air Blower – Replace Canada only	Every 40,000 miles (60K km), or 2 years, whichever occurs first	Passat
<input type="checkbox"/> Transmission, Automatic – Change Fluid & filter (if applicable) »for non-DSG – USA Only«	Every 80,000 miles (120K km)	09G: Passat
		09M: Tiguan, Passat
		09P: Arteon, Atlas, Tiguan
		09S: Jetta
	Every 40,000 miles (60K km)	0GC (DSG): Arteon, Golf, GTI, Golf R, Jetta (BU*)
		01M: Jetta, Golf
02E (DSG): Jetta, Golf, Passat		
		0D9 (DSG): Golf, Golf R
<input type="checkbox"/> Ribbed belt starter generator and tensioning roller: replace	Every 110,000 miles (180K km)	All applicable engines
<input type="checkbox"/> Toothed Belt, Camshaft Drive Tensioning Roller (Gas Engine) – Check	At 150,000 miles (240K km) then every 20K	Jetta (hybrid)
	Every 180,000 miles, or 15 years	Arteon, Passat, Tiguan

Service Item	Interval	Applicability
<input type="checkbox"/> Coolant Pump Toothed Belt – Check	Every 180,000 miles (300K km), or 15 years	Engines W/ toothed belts, except hybrid, Jetta (BU3), Golf (AU2), Golf Variant (BX6)
<input type="checkbox"/> Coolant Pump Toothed Belt – Replace	Every 150,000 miles (240K km)	hybrid
<input type="checkbox"/> Tire Filler Bottle in tire mobility set – Replace	Every 4 years regardless of mileage driven	All applicable vehicles

2.2 Maintenance Schedule (Battery Electric Vehicles)

Note

The intervals shown in this table are based on vehicles operating under normal conditions. In case of severe conditions, such as extremely low temperatures, excessive dust, etc., it is necessary for certain operations to be carried out in between the given intervals.

Service Intervals										
— Miles	10K	20K	30K	40K	50K	60K	70K	80K	90K	100K
— Kilometers	15K	30K	45K	60K	75K	90K	105K	120K	135K	150K
⇒ Minor Maintenance ¹⁾	X		X		X		X		X	
⇒ Standard Maintenance ²⁾		X		X		X		X		X
⇒ Extended Maintenance				X				X		
⇒ Additional Maintenance Items										
¹⁾ First minor maintenance service at 10,000 miles (15,000 km) or 1 year after delivery, whichever occurs first. Minor maintenance services thereafter occur at intervals of 20,000 miles (30,000 km) or every 2 years after the last minor maintenance service, whichever occurs first.										
²⁾ Standard maintenance services occur at intervals of 20,000 miles (30,000 km) or every 2 years, whichever occurs first.										

✓ all completed items

2.2.1 Minor Maintenance

Service Item	Vehicle Applicability
<input type="checkbox"/> Front and Rear Brake Pad Thickness and Brake Rotor Condition, Check	All Vehicles
<input type="checkbox"/> Service Interval Display, Resetting	All Vehicles
<input type="checkbox"/> Service sticker – Enter the date of the next service on the service sticker and apply to the driver's side door pillar	All Vehicles
<input type="checkbox"/> Tires Rotation, front to rear – Canada Only	All Vehicles
<input type="checkbox"/> See ⇒ Additional Maintenance Items	All Vehicles

2.2.2 Standard Maintenance

Service Item	Vehicle Applicability
<input type="checkbox"/> Automatic Headlamp Control, Checking Function	All Vehicles
<input type="checkbox"/> Battery and Auxiliary Battery, Checking with Battery Tester if Necessary	All Vehicles
<input type="checkbox"/> Brake Fluid Level, Checking Depending on Brake Pad Wear	All Vehicles
<input type="checkbox"/> Brake System and Shock Absorbers, Inspect for Leaks and Damage.	All Vehicles
<input type="checkbox"/> Charging Cable, Checking Presence and Condition.	BEV and PHEV
<input type="checkbox"/> Cooling System, Checking Freeze Protection and Coolant Level	All Vehicles
<input type="checkbox"/> Engine and Components in Engine Compartment (from Below), Inspect for Leaks and Damage	PHEV, BEV
<input type="checkbox"/> Front and Rear Brake Pad Thickness and Brake Rotor Condition, Check	All Vehicles
<input type="checkbox"/> Front Lighting, Checking Function	All Vehicles
<input type="checkbox"/> Headlamp Washer System, Checking Function	All Vehicles
<input type="checkbox"/> Headlamps, Checking and Adjusting if Necessary	All Vehicles
<input type="checkbox"/> High-Voltage Battery Charge Level, Checking and Charging if Necessary.	BEV
<input type="checkbox"/> High-Voltage Charging Sockets in Radiator Grille and Fuel Filler Cap Visual Inspection Contamination and Damage, Performing.	BEV
<input type="checkbox"/> High-Voltage Components and High-Voltage Cables, Inspect for Damage, Correct Wire Routing and Attachment.	BEV
<input type="checkbox"/> Horn, Checking Function	All Vehicles
<input type="checkbox"/> Rear Lamps, Checking Function	All Vehicles
<input type="checkbox"/> Removable Trailer Hitch, Checking. if equipped	All Vehicles
<input type="checkbox"/> Road Test, Performing	All Vehicles
<input type="checkbox"/> Service Interval Display, Resetting	All Vehicles
<input type="checkbox"/> Stationary Cornering Lamp, Checking Function	All Vehicles
<input type="checkbox"/> Tire Pressure Monitoring System, Calibrating to Tire Pressure Adjustment	All Vehicles
<input type="checkbox"/> Tire Pressure, Checking	All Vehicles
<input type="checkbox"/> Tire Repair Kit, Checking for Damage and Use	All Vehicles
<input type="checkbox"/> Tires, Checking Condition and Wear Pattern; Tread Depth, Entering	All Vehicles
<input type="checkbox"/> Transmission, Final Drive and CV Boots, Checking for Leaks and Damage	All Vehicles
<input type="checkbox"/> Warning Label, Checking Presence.	BEV
<input type="checkbox"/> Windshield Wiper/Washer System, Check Freeze Protection and Fill Fluid	All Vehicles
<input type="checkbox"/> Windshield Wiper/Washer System, Checking Function, Spray Nozzle Adjustment and for Damage, and Adjusting if Necessary	All Vehicles
<input type="checkbox"/> Wiper Blades, Bringing into Service Position, Checking for Damage and Checking Park Position	All Vehicles
<input type="checkbox"/> See ⇒ Additional Maintenance Items	All Vehicles

2.2.3 Extended Maintenance

Service Item	Vehicle Applicability
<input type="checkbox"/> Ball Joints, Axle Bearings, Coupling Rod and Stabilizer Bar Rubber Bushings, Inspect for Damage	All Vehicles
<input type="checkbox"/> Body Interior and Exterior, Inspect for Corrosion	All Vehicles
<input type="checkbox"/> Front and Rear Coil Springs and Stop Buffers, Inspect for Damage	All Vehicles
<input type="checkbox"/> Interior Lamps in Headliner, Luggage Compartment and Glove Compartment Lamps, Checking Function	All Vehicles
<input type="checkbox"/> Ribbed Belt, Checking Condition	All Vehicles
<input type="checkbox"/> Sliding Sunroof, Checking Function, Cleaning Guide Rails, Lubricating with Special Lubricant	All Vehicles
<input type="checkbox"/> Underbody, Inspect Underbody Protection, Underbody Trim Panels, Wire Routing and Plugs for Damage	All Vehicles
<input type="checkbox"/> Windshield, Inspect for Damage	All Vehicles
<input type="checkbox"/> See ⇒Additional Maintenance Items	All Vehicles

2.2.4 Additional Maintenance Items

Labor Item	Interval
<input type="checkbox"/> Brake Fluid – Change	3 years after registration and then every 2 years, regardless of mileage. (Only USA) 2 years after registration and then every 2 years, regardless of mileage. (Only Canada)
<input type="checkbox"/> Dust and Pollen Filter – Replace	Every 40,000 miles (60,000 km) or 2 years, whichever occurs first

© 11.2025 Volkswagen Group of America, Inc.

All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.