

2012 VW Service

1 Table of Contents

USA5R505021 – 11/24/2025

⇒ [Maintenance Schedules](#)

2 Maintenance Schedules

⇒ [Maintenance Schedule \(Except Routan\)](#)

⇒ [Maintenance Schedule \(Routan Only\)](#)

2.1 Maintenance Schedule (Except Routan)

Note

The intervals shown in this table are based on vehicles operating under normal conditions. In case of severe conditions, such as extremely low temperatures, excessive dust, etc., it is necessary for certain operations to be carried out in between the given intervals. This applies particularly to engine oil changes, Drivetrain fluid service, and the cleaning or replacing of the air cleaner filter element.

Service Intervals										
— Miles	10K	20K	30K	40K	50K	60K	70K	80K	90K	100K
— Kilometers	15K	30K	45K	60K	75K	90K	105K	120K	135K	150K
⇒ Minor Maintenance ¹⁾	X		X		X		X		X	
⇒ Standard Maintenance ²⁾		X		X		X		X		X
⇒ Extended Maintenance				X				X		
⇒ Additional Maintenance Items										
¹⁾ First minor maintenance service at 10,000 miles (15,000 km) or 1 year after delivery, whichever occurs first. Minor maintenance services thereafter occur at intervals of 20,000 miles (30,000 km) or every 2 years after the last minor maintenance service, whichever occurs first. ²⁾ Standard maintenance services occur at intervals of 20,000 miles (30,000 km) or every 2 years, whichever occurs first. ³⁾ Extended maintenance services occur at intervals of 40,000 miles (65,000 km). Only applies in combination with Standard Maintenance.										

✓ all completed items

2.1.1 Minor Maintenance

Service Item	Applicability
☐ Engine Oil, Change and Replace Oil Filter	All Vehicles
☐ Front and Rear Brake Pad Thickness and Brake Rotor Condition, Check	All Vehicles
☐ Service Interval Display, Reset	All Vehicles

Service Item	Applicability
☐ Tires – Rotate front to rear	All Vehicles
☐ High-Voltage Battery, Charge	PHEV
☐ Warning Label, Checking Presence	PHEV
☐ Reducing Agent (AdBlue), Filling; Only at Customer Request	Diesel
☐ See → Additional Maintenance Items	All Vehicles

2.1.2 Standard Maintenance

Service Item	Applicability
☐ Perform Minor Maintenance	All Vehicles
☐ Automatic Headlamp Control, Check Function	All Vehicles
☐ Battery and Auxiliary Battery, Check with Battery Tester if Necessary	All Vehicles
☐ Brake Fluid Level, Check Depending on Brake Pad Wear	All Vehicles
☐ Brake System and Shock Absorbers, Inspect for Leaks and Damage.	All Vehicles
☐ Charging Cable, Check Presence and Condition	BEV and PHEV
☐ Cooling System, Check Freeze Protection and Coolant Level	All Vehicles
☐ Cooling system for high-voltage system, Check, as well as check the presence and wear of the seal for the coolant expansion tank.	PHEV, BEV
☐ CSC Roof, Check for Damage and Check Function, Clean Wind Deflector and Seals and Apply Special Lubricant to Rubber Seals.	EOS
☐ Engine and Components in Engine Compartment (from Below), Inspect for Leaks and Damage	All Vehicles
☐ Engine and Engine Compartment Components (from Above), Inspect for Leaks and Damage	All Vehicles
☐ Engine Oil Level, Check	All Vehicles
☐ Front and Rear Brake Pad Thickness and Brake Rotor Condition, Check	All Vehicles
☐ Front Lighting, Check Function	All Vehicles
☐ Headlamp Washer System, Check Function	All Vehicles
☐ Headlamps, Check and Adjust if Necessary	All Vehicles
☐ High-Voltage Charging Socket in Radiator Grille, Inspect for Contamination and Damage	PHEV
☐ Horn, Check Function	All Vehicles
☐ Hybrid Components, Visually Inspecting for Damage of the High-Volt. Components and Wires.	HEV, PHEV
☐ Rear Lamps, Check Function	All Vehicles
☐ Removable Trailer Hitch, Check (if equipped).	All Applicable Vehicles
☐ Road Test, Perform	All Vehicles
☐ Service Interval Display, Reset	All Vehicles
☐ Stationary Cornering Lamp, Check Function	All Vehicles
☐ Tire Pressure Monitoring System, Calibrating to Tire Pressure Adjustment	All Applicable Vehicles

Service Item	Applicability
☐ Tire Pressure, Check	All Vehicles
☐ Tires – Rotate front to rear	All Vehicles
☐ Tire Repair Kit, Check for Damage and Use	All Applicable Vehicles
☐ Tires, Check Condition and Wear Pattern. Tread Depth, Enter	All Vehicles
☐ Torque splitter: Read out oil deterioration using the Vehicle Diagnostic Tester (if equipped)	All Applicable Vehicles
☐ Transmission, Final Drive and CV Boots, Check for Leaks and Damage	All Vehicles
☐ Windshield Wiper/Washer System, Check Freeze Protection and Filling Fluid	All Vehicles
☐ Windshield Wiper/Washer System, Check Function and for Damage, Adjust if Necessary	All Vehicles
☐ Wiper Blades, Check for Damage and Check Park Position	All Vehicles
☐ See ⇒ Additional Maintenance Items	All Vehicles

2.1.3 Extended Maintenance

Service Item	Applicability
☐ Air Suspension, Check for Leaks and Damage	Touareg
☐ Ball Joints, Axle Bearings, Coupling Rod and Stabilizer Bar Bushings, Inspect for Damage	All Vehicles
☐ Body Interior and Exterior, Inspect for Corrosion	All Vehicles
☐ Convertible Top Locking Pieces, Clean and Lubricate	Golf & Beetle Convertible
☐ Convertible Top, Performing Leak Test	Golf & Beetle Convertible
☐ Door Arrester, Lubricate	EOS, Golf Cabriolet, CC
☐ Exhaust System, Inspect for Leaks, Attachment and Damage	All Vehicles
☐ Front and Rear Coil Springs and Stop Buffers, Inspect for Damage	All Vehicles
☐ Hood Hook, Lubricate	CC, Golf Convertible EOS, Golf(5K), Tiguan(5N) Touareg (7P)
☐ Interior Lamps in Headliner, Luggage Compartment and Glove Compartment Lamps, Check Function	All Vehicles
☐ Power Steering, Check Fluid Level	Touareg
☐ Ribbed Belt, Check Condition	All Vehicles
☐ Sliding Sunroof, Perform noise and Function Test	All Applicable Vehicles
☐ Underbody, Inspect Underbody Protection, Trim Panels, Wire Routing and Plugs for Damage	All Vehicles

Service Item	Applicability
☐ Windshield, Inspect for Damage	All Vehicles
☐ See ⇒Additional Maintenance Items	All Vehicles

2.1.4 Additional Maintenance Items

Service Item	Interval	Applicability
☐ Air Filter – Replace and clean screen	Every 60,000 miles (90K km), or 6 years, whichever occurs first	All Vehicles, except Golf R (5K)
	Every 40,000 miles (60K km), or 4 years, whichever occurs first	Golf R (5K)
☐ AWD Clutch – Change fluid	Every 3 years	All Applicable Vehicles
☐ Brake and Clutch System, Changing Brake Fluid	3 years aft. registration, then every 2 years –USA	All Vehicles
	2 years aft. registration, then every 2 years –Canada	
☐ Diesel Fuel Filter – Replace	Every 60,000 miles (90K km)	Bettle, Jetta, Golf
	Every 40,000 miles (60K km)	Passat(A3*) Touareg
☐ Diesel Particulate Filter – Check	Every 100,000 miles (160K km) then every 20K miles	Passat, Bettle, Jetta, Golf, Touareg
☐ Dust and Pollen Filter – Replace	Every 40,000 miles (60K km), or 2 years, whichever occurs first	All Vehicles
☐ Reducing Agent (AdBlue), Filling	Every 10,000 miles (15K km)	TDI engines
☐ Rear Axle Differential with Torque Vectoring – Change fluid	Every 40,000 miles (60K km), or 4 years, whichever occurs first	Golf R
☐ Front Axle Differential Lock – Change fluid	Every 3 years	All Applicable Vehicles
☐ Sunroof (Panoramic) – Check function, clean and lubricate	Every 40,000 miles (60K km), or 3 years, whichever occurs first	All Applicable Vehicles
☐ Sunroof Drains – Check for blockage, clean if necessary	Every 20,000 miles (30K km), or 2 years, whichever occurs first	Passat(A3*)
	Every 40,000 miles (60K km)	CC, Tiguan(5N), Touareg(7P)
		Golf/Golf R(5K)

Service Item	Interval	Applicability
☐ Spark Plugs – Replace	Every 40,000 miles (60K km), or 4 years, whichever occurs first	Golf R Passat (A3* 2.0T), Golf (2.5l) Beetle (2.5l) Jetta (162 – Except CCTA/CBFA/BPY) Jetta Wag.(AJ5 – Except CCTA/CBFA)
	Every 60,000 miles (90K km), or 6 years, whichever occurs first	Passat CC (35) Passat (A3* – 6 Cyl), Touareg, EOS Tiguan (5N) Beetle (5C1, 5C7) Golf / GTI (5K– 2.0T) Jetta (162 – CCTA/CBFA/BPY) Jetta Wag.(AJ5 – CCTA/CBFA)
Snow Screen for Fresh Air Blower – ☐ Replace Canada only	Every 40,000 miles (60K km), or 2 years, whichever occurs first	Passat (A3) Golf (5K) Tiguan (5N)

Service Item	Interval	Applicability
Transmission, Automatic – Change ☐ Fluid & filter (if applicable) »for non-DSG – USA Only«	Every 80,000 miles (120K km)	09G: Golf(5K1), Passat/ CC, Beetle
		09M: Tiguan, Passat
		09P: Tiguan
		09S: Jetta
		0C8: Touareg
		0GC (DSG): Bee- tle, Golf, GTI, Golf R
	Every 40,000 miles (60K km)	01M: Jetta, Golf
		02E (DSG): EOS, Jetta, Golf, Bee- tle, Passat
		09G: Golf Variant (AJ5), Jetta
		0D9 (DSG): Golf, Golf R, Golf Var- iant
		0DD (DSG): Golf (5K1)
		0CG (DSG): Jetta (163)
☐ Ribbed Belt (A/C compressor) – Re- place	Every 60,000 miles (90K km)	Touareg (7P)
☐ Ribbed belt starter generator and tensioning roller – replace	Every 110,000 miles (180K km)	All applicable en- gines
Toothed Belt, Camshaft Drive Ten- ☐ sioning Roller (Gas Engine) – Replace	Every 100,000 miles (160K km)	2.0L FSI : EOS, Jetta(162) Golf Variant (AJ5), Golf(5K)
Toothed Belt, Camshaft Drive Ten- ☐ sioning Roller (Gas Engine) – Check	At 60,000 miles (90K km) then every 20K miles	Beetle (5C1 / 5C7), Pas- sat(3C). CC, Ti- guan(5N), Jetta (162), Jetta Sport- wagon (AJ5), Golf(5K1)
	At 150,000 miles (240K km) then every 20K	Jetta (hybrid)
	Every 180,000 miles, or 15 years	Passat

Service Item	Interval	Applicability
Toothed Belt and Camshaft Drive ☐ Tensioning Roller (Diesel Engine) – Replace	Every 80,000 miles (120K km)	Jetta(162), Golf Variant (AJ5) up to 2006
	Every 100,000 miles (160K km)	Jetta(162), Golf Variant (AJ5) from 2007–09
	Every 130,000 miles (210K km)	Beetle(5C), Jetta/golf Variant (from 2010) Touareg(7P), Passat(A3*)
	Every 220,000 miles (350K km)	Golf(5K1) from 2009
☐ Coolant Pump Toothed Belt – Check	Every 180,000 miles (300K km), or 15 years	Engines W/ toothed belts, except hybrid, Beetle (5C), Golf (5K), Golf variant(BX), EOS (1F), Tiguan (5N), Touareg (7P)
	Every 150,000 miles (240K km)	Jetta (162) and hybrid
☐ Tire Filler Bottle in tire mobility set – Replace	Every 4 years regardless of mileage driven	All applicable vehicles

2.2 Maintenance Schedule (Routan Only)

✓ all completed items

Every 8,000 Miles (13,000 km)
☐ Change oil and filter
☐ Rotate the tires. Rotate at the first sign of irregular wear, even if it occurs before the oil indicator system turns on

Every 16,000 Miles (26,000 km)
☐ Change oil and filter
☐ Rotate the tires. Rotate at the first sign of irregular wear, even if it occurs before the oil indicator system turns on
☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions: Replace if necessary
☐ Replace the air conditioning filter (if equipped)
☐ Inspect the brake linings: Replace if necessary
☐ Inspect the exhaust system
☐ Inspect the front suspension, tie rod ends, and boot seals for cracks or leaks and all parts for damage, wear, improper looseness or end play: replace if necessary

Every 24,000 Miles (39,000 km)

- ☐ Change oil and filter
- ☐ Rotate the tires. Rotate at the first sign of irregular wear, even if it occurs before the oil indicator system turns on
- ☐ Inspect the CV Joints
- ☐ Inspect the exhaust system (Canada only)

Every 48,000 Miles (77,000 km)

- ☐ Change oil and filter
- ☐ Rotate the tires. Rotate at the first sign of irregular wear, even if it occurs before the oil indicator system turns on
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions: Replace if necessary (USA only)
- ☐ Replace the air conditioning filter (if equipped)
- ☐ Replace the engine air cleaner filter (Canada only)
- ☐ Inspect the brake linings: Replace if necessary
- ☐ Inspect the exhaust system (USA only)
- ☐ Inspect the front suspension, tie rod ends, and boot seals for cracks or leaks and all parts for damage, wear, improper looseness or end play: replace if necessary

Every 64,000 Miles (103,000 km)

- ☐ Change oil and filter
- ☐ Rotate the tires. Rotate at the first sign of irregular wear, even if it occurs before the oil indicator system turns on
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions: Replace if necessary (Canada only)
- ☐ Replace the air conditioning filter (if equipped)
- ☐ Replace the engine air cleaner filter (USA only)
- ☐ Inspect the brake linings: Replace if necessary
- ☐ Inspect the CV joints (Canada only)
- ☐ Inspect the exhaust system (Canada only)
- ☐ Inspect the front suspension, tie rod ends, and boot seals for cracks or leaks and all parts for damage, wear, improper looseness or end play: replace if necessary
- ☐ Change the automatic transaxle fluid and filter if using your vehicle for any of the following: Police, taxi, fleet or frequent trailer towing (USA only)

Every 72,000 Miles (116,000 km)

- ☐ Change oil and filter
- ☐ Rotate the tires. Rotate at the first sign of irregular wear, even if it occurs before the oil indicator system turns on
- ☐ Inspect the CV joints (USA only)

Every 72,000 Miles (116,000 km)

- ☐ Inspect the exhaust system (USA only)
- ☐ Flush and replace the engine coolant (specified mileage or every 5 years) (Canada only)

Every 80,000 Miles (129,000 km)

- ☐ Change oil and filter
- ☐ Rotate the tires. Rotate at the first sign of irregular wear, even if it occurs before the oil indicator system turns on
- ☐ Replace the air conditioning filter (if equipped)
- ☐ Replace the engine air cleaner filter (Canada only)
- ☐ Inspect the brake linings: Replace if necessary
- ☐ Inspect the front suspension, tie rod ends, and boot seals for cracks or leaks and all parts for damage, wear, improper looseness or end play: replace if necessary
- ☐ Change the automatic transaxle fluid and filter if using your vehicle for any of the following: Police, taxi, fleet or frequent trailer towing (Canada only)

Every 96,000 Miles (155,000 km)

- ☐ Change oil and filter
- ☐ Rotate the tires. Rotate at the first sign of irregular wear, even if it occurs before the oil indicator system turns on
- ☐ Replace the engine air cleaner filter (USA only)
- ☐ Replace the air conditioning filter (if equipped) (USA only)
- ☐ Inspect the brake linings: Replace if necessary (USA only)
- ☐ Inspect the CV joints
- ☐ Inspect the exhaust system
- ☐ Inspect the front suspension, tie rod ends, and boot seals for cracks or leaks and all parts for damage, wear, improper looseness or end play: replace if necessary (USA only)
- ☐ Inspect and replace the PCV Valve if necessary (USA only)
- ☐ Replace the spark plugs (USA only)

Every 104,000 Miles (167,500 km)

- ☐ Change oil and filter
- ☐ Rotate the tires. Rotate at the first sign of irregular wear, even if it occurs before the oil indicator system turns on
- ☐ Flush and replace the engine coolant (specified mileage or every 5 years) (USA only)
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions: Replace if necessary (Canada only)
- ☐ Replace the air conditioning filter (if equipped) (Canada only)
- ☐ Inspect the brake linings: Replace if necessary (Canada only)
- ☐ Inspect the front suspension, tie rod ends, and boot seals for cracks or leaks and all parts for damage, wear, improper looseness or end play: replace if necessary (Canada only)

Every 112,000 Miles (180,000 km)

- ☐ Change oil and filter
- ☐ Rotate the tires. Rotate at the first sign of irregular wear, even if it occurs before the oil indicator system turns on
- ☐ Inspect the engine air filter if using your vehicle in dusty or off-road conditions: Replace if necessary (USA only)
- ☐ Replace the air conditioning filter (if equipped)
- ☐ Replace the engine air cleaner filter (Canada only)
- ☐ Inspect the brake linings: Replace if necessary
- ☐ Inspect the CV joints (Canada only)
- ☐ Inspect the exhaust system (Canada only)
- ☐ Inspect the front suspension, tie rod ends, and boot seals for cracks or leaks and all parts for damage, wear, improper looseness or end play: replace if necessary (Canada only)
- ☐ Replace the spark plugs (Canada only)
- ☐ Inspect and replace the PCV Valve if necessary (Canada only)
- ☐ Inspect the front suspension, tie rod ends, and boot seals for cracks or leaks and all parts for damage, wear, improper looseness or end play: replace if necessary (USA only)

Every 72,000 Miles (169,000 km)

- ☐ Change oil and filter
- ☐ Rotate the tires. Rotate at the first sign of irregular wear, even if it occurs before the oil indicator system turns on
- ☐ Flush and replace the engine coolant (specified mileage or every 5 years) (Canada only)

Every 120,000 Miles (193,000 km)

- ☐ Change oil and filter
- ☐ Rotate the tires. Rotate at the first sign of irregular wear, even if it occurs before the oil indicator system turns on
- ☐ Inspect the CV joints
- ☐ Inspect the exhaust system
- ☐ Change the automatic transaxle fluid and filter
- ☐ Replace accessory drive belt (s)