



2025 Audi Models

USA Warranty & Maintenance
Gasoline Engine and Hybrid Models

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Gasoline Engine and Hybrid Models
English USA 02.2025
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www.audi.com

Audi Vorsprung durch Technik

Model Applicability

A3	A4	A5	all-new A5
A3 40	A4 40 / 45	A5 SB 40 / 45	A5 quattro
S3	S4	S5 SB / RS 5 SB	S5
RS 3	A4 allroad® quattro		

A6	A7	A8	Q3
A6 45 / 55	A7 55	A8 LWB 55	Q3 40
S6	S7	S8	Q3 S line 45
A6 allroad® quattro	RS 7 performance		
RS 6 Avant performance			

Q5	all-new Q5	Q7	Q8
Q5 40 / 45	Q5 quattro	Q7 45 / 55	Q8 55
Q5 55 TFSI e	SQ5	SQ7	SQ8
SQ5	Q5 Sportback quattro		RS Q8 performance
Q5 / SQ5 SB	SQ5 Sportback		

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Welcome to Audi

Your Ownership Experience

Audi is committed to making your ownership experience satisfying, pleasant, and trouble-free. This booklet serves as a guide to inform you of the maintenance intervals as well as the complimentary services, warranties, and other benefits Audi extends to you.

Pre-delivery inspection

Prior to delivery, your Audi dealer completed an extensive and detailed inspection of your vehicle. At delivery, you were provided with an owner's literature package, an introduction to the Service Department, and a full demonstration of vehicle features. These services were performed to ensure your vehicle meets Audi's high-quality standards.

24-Hour Roadside Assistance

As an Audi owner, you are provided with the protection of a 24-Hour Roadside Assistance Program when you travel within the United States and Puerto Rico. It is available 24 hours a day, 365 days a year, and continues for 4 years from your vehicle's in-service date, regardless of mileage. Please see⇒ *page 4, The Audi 24-Hour Roadside Assistance Program* section of this booklet for additional information.

Warranty package

Audi provides New Vehicle Limited Warranty coverage for your vehicle. The warranty duration is 4 years or 50,000 miles from your vehicle's in-service date, whichever occurs first, and covers defects in manufacturer's material and workmanship.

Plug-in hybrid vehicle high voltage battery and battery module are covered for a period of 8 years or 100,000 miles from the in-service date, whichever occurs first.

A Corrosion Perforation Warranty is part of your warranty coverage and extends for a period of 12 years regardless of mileage.

Emissions Control System warranties, mandated by Federal and California laws, are also included in your warranty package. To determine the coverage for your vehicle, please refer to the Emissions Control System Warranty information in this booklet and the California Emissions Warranty Supplement.

Customer satisfaction and assistance

If you have questions or concerns about your vehicle or service, discuss them first with management personnel at your Audi dealer. In the event your Audi dealership does not respond to your satisfaction, Audi offers additional assistance.

You may contact the Audi Customer Experience Center via telephone or mail as well as email, and chat (please see ⇒ *page 3, Customer Satisfaction and Assistance* section in this booklet for contact information). A Customer Advocate, in conjunction with your Audi dealer, will work with you to gather and review all the facts relating to your concern. When the review is complete, the Advocate will let you know what further action, if any, will be taken.

Complete details of the Customer Satisfaction and Assistance programs are included in this booklet.

General Owner Responsibilities

As you take delivery of your new Audi

As you take delivery of your new Audi, it is important for you to be aware of things you can do, which will help make owning an Audi as satisfying as driving one.

Owner's Manual

Please become familiar with the information in your Owner's Manual. The manual details procedures for proper vehicle operation, and offers helpful tips for maintenance and care which can extend the life of parts such as the convertible top, battery, and trim items. ►

Maintenance services

With proper maintenance and care, your Audi will continue to provide you with a dependable and safe driving experience. The Maintenance section of this booklet contains Audi's recommended service intervals as well as other important information you need to know to care for your Audi properly. It is important that you retain the original copy of this booklet and always ensure that your Audi dealer completes and stamps the corresponding maintenance interval box when a service is performed.

In all circumstances, it is important you retain completed documents with details of maintenance services, as they may be required for warranty coverage in special situations. All maintenance records should be given to the new owner if your vehicle is sold.

Although Audi will not deny a warranty claim based solely on inadequate maintenance records, the failure to produce maintenance records can be a factor in denying warranty coverage if the vehicle has not been properly maintained.

Replacement parts

To maintain the superior quality built into your vehicle, and to ensure optimum performance, Audi recommends you use only Audi Genuine Parts when you replace a part on your vehicle. Audi Genuine Parts are designed specifically to fit your vehicle and manufactured to the highest standard for reliability and durability. Your warranty coverage does not depend upon the use of any particular brand of replacement part; however, replacement parts that are not Audi Genuine Parts, or any damage or return failures resulting from the use of those parts, are not covered by any Audi warranty.

Warranty coverage

Audi's confidence in its vehicles is demonstrated by the extensive warranty package provided for you. We recommend you read the full warranty information printed in this booklet and the California Emissions Warranty Supplement. To obtain service under this warranty the vehicle must be brought upon discovery of a defect in manu-

facturer's material or workmanship to an Audi dealer in the United States, including its territories, during normal business hours.

Audi Plug-in Hybrid Vehicle Warranty coverage

To ensure that all Audi plug-in hybrid high voltage component repairs and services are performed properly, all repair and service work on the high voltage components must be performed by a certified technician at an Audi plug-in hybrid dealer. To locate an Audi plug-in hybrid dealer near you, please refer to

<https://www.audiusa.com>

or contact the Audi Customer Experience Center at: **1 (844) 573-8766**. Due to specialized tools, equipment, and technical training necessary to perform services and repairs to the Audi plug-in hybrid high voltage system, your Audi warranties do not cover service, repair, or any damage resulting from services or repairs performed by a non-certified technician at a facility that is not an Audi plug-in hybrid dealer.

Customer Satisfaction and Assistance

Quality, dependability, and peace of mind

We are dedicated to ensuring that you enjoy exceptional quality, dependability, and peace of mind throughout your ownership experience, and your Audi dealer should be able to answer any questions regarding the service and operation of your Audi. Your satisfaction with our product and the service provided by your Audi dealer is of great importance to us.

If you have a question about the service you have received or a situation arises that you believe has not been addressed to your satisfaction, we recommend you contact your Audi dealer.

Audi dealer assistance

Please discuss your question with the service personnel or management at your Audi dealer. If necessary, ask the Audi dealership owner or general manager for assistance. Your Audi dealer is ▶

Welcome to Audi

closest to the situation and is in the best position to quickly resolve any concerns you may have.

Audi corporate assistance

In most cases, a satisfactory solution can be reached through your Audi dealer. However, if your concern has still not been addressed to your satisfaction, you can contact the Audi Customer Experience Center via our toll free number:

Tel.: **1 (800) 822-2834**

Email:

auditalk@audi.com

Chat: **Contact Us page:**

[Audiusa.com](https://www.audiusa.com)

All communications concerning your experience should include:

- Your name, address, and telephone number
- Vehicle Identification Number (VIN)
- Model Year / Model (i.e. 2025 Audi Q7)
- Vehicle delivery date and current mileage
- Dealer's name and location (city / state)
- Nature of inquiry, concern or problem
- Copies of all repair orders (if you've elected to write us via mail)

For questions related to Audi connect, please contact Audi connect support at their toll free number:

Tel.: **1 (877) 505-2834**

An Audi Customer Experience Advocate, in conjunction with your Audi dealer, will work with you to gather and carefully review all facts relating to your request for assistance. When the review is complete, the Customer Advocate will inform you and / or your Audi dealer of any assistance that Audi will be able to provide.

To further demonstrate our commitment to our customers' satisfaction, there may be an occasion

when Audi may adjust its policy to pay for specific repairs that are no longer covered by warranty, or it may be necessary to communicate other important information to you. If that occurs, we will notify you by mail. Therefore, if you change your address, or if you purchased your Audi from a previous owner, please report your ownership to Audi Customer Experience Center by phone, email, or chat.

In the event you believe your Audi dealer or your Customer Advocate has been unable to satisfactorily address your concern, Audi offers additional assistance through BBB AUTO LINE. BBB AUTO LINE is a dispute resolution program administered by the Council of Better Business Bureaus. For information about BBB AUTO LINE and state-specific consumer protection laws, please see ⇨ *page 7, Consumer Protection Information* in this booklet.

The Audi 24-Hour Roadside Assistance Program

The Audi 24-Hour Roadside Assistance Program is your assurance that help will be there should your Audi become disabled due to a mechanical breakdown under normal¹⁾ driving conditions or in the event of a collision.

Audi 24-Hour Roadside Assistance

1 (800) 411-9988

Please have your Vehicle Identification Number (VIN) ready to provide to the Roadside Customer Service Professional. This number can be found on the driver's side of the dashboard visible through the windshield, on your vehicle registration/insurance papers, or in your Audi MMI system under the **CAR** menu, if equipped. 24-Hour Roadside Assistance is available to you for the **first four years of your new vehicle ownership.** ►

¹⁾ Coverage does not include service to any vehicle willfully driven into non-regularly traveled areas including, but not limited to, open fields, construction sites, beaches, mud-filled driveways, vacant lots, or any other area that is inaccessible or hazardous for the Roadside Assistance Service Operator's vehicle to reach.

The Audi 24-Hour Roadside Assistance Program includes the following emergency roadside services: Emergency towing (disablement or collision), battery jump start, flat tire change, emergency fuel service, lock-out service, and extrication/winch service.

Other services and benefits include trip interruption benefits throughout the United States and Puerto Rico.

Please refer to your Audi 24-Hour Roadside Assistance Guide for more specific details on the services provided by the Audi 24-Hour Roadside Assistance Program.

In the event of a collision, the following suggestions may assist you

- Stop in a safe, well-lit area (no matter how minor the accident).
- Notify the local police. Ask for an ambulance if necessary.
- Have your driver's license, registration, and insurance information ready when the police arrive.
- Write down the names and numbers of any witnesses and information of anyone who may have been injured.
- Use your phone's camera or keep a camera in your glove box to help document the vehicles and the scene

If necessary, contact Audi 24-Hour Roadside Assistance at **1 (800) 411-9988** to have your vehicle towed to your nearest Audi Authorized Collision Repair Facility.

For assistance in locating the nearest Audi Authorized Collision Repair Facility, please contact the Audi Customer Experience Center at: **1 (800) 822-2834**.

or you can visit

www.audiusa.com/myaudi/service/collision

Audi A8, and S8 body and space frame repairs

The aluminum design and construction of your Audi A8, and S8 ¹⁾ demands that repairs to the body and space frame, which become necessary as a result of collision or other damage, be performed at an Audi approved Aluminum Collision Repair Facility that is authorized by Audi to perform these repairs.

If your Audi A8 or S8 has been in an accident and cannot be safely driven, and is within the New Vehicle Limited Warranty period, Audi will transport the vehicle free of charge to the nearest Audi approved Aluminum Collision Repair Facility; and once repaired, will return the vehicle to your Audi dealership. Ask your Audi dealer for details.

While you may elect to take the vehicle to a non-approved Audi repair facility at your own expense, Audi will not accept liability for any damages or incorrect repairs, including corrosion, resulting from aluminum body and space frame repairs that are not performed in accordance with Audi-specified procedures.

The repair of Audi vehicles containing certain advanced materials including: Steel/Aluminum (Hybrid construction) ; Aluminum (Audi Space Frame); or Aluminum/Carbon Fiber (Ultra Advanced Light Weight Materials) requires advanced training and special tools. Improper repair can lead to issues including structural integrity problems in the vehicle. Therefore, certain spare parts will only be available to authorized Audi collision repair facilities. Such parts include but are not limited to those related in any way to the structural integrity of the vehicle. Accordingly, certain repairs must be undertaken at authorized Audi collision repair facilities, as spare parts will not be available to non-Audi certified body shops.

¹⁾ Models include but are not limited to A8, S8, Q7, and Q8.

Audi Hybrid construction – aluminum/steel body repairs for Q7, and Q8

The aluminum / steel design and construction of your Q7 or Q8 ¹⁾ demands that repairs to the body and space frame, which become necessary as a result of collision or other damage, be performed at an Audi approved Aluminum Collision Repair Facility that is authorized by Audi to perform these repairs.

If your Q7, or Q8 has been in an accident and cannot be safely driven, and is within the New Vehicle Limited Warranty period, Audi will transport the vehicle free of charge to the nearest Audi approved Aluminum Collision Repair Facility; and once repaired, will return the vehicle to your Audi dealership. Ask your Audi dealer for details.

While you may elect to take the vehicle to a non-approved Audi repair facility at your own expense, Audi will not accept liability for any damages or incorrect repairs, including corrosion, resulting from steel / aluminum body and space frame repairs that are not performed in accordance with Audi-specified procedures.

The repair of Audi vehicles containing certain advanced materials including: Steel/Aluminum (Hybrid construction) : Aluminum (Audi Space Frame); or Aluminum/Carbon Fiber (Ultra Advanced Light Weight Materials) requires advanced training and special tools. Improper repair can lead to issues including structural integrity problems in the vehicle. Therefore, certain spare parts will only be available to authorized Audi collision repair facilities. Such parts include but are not limited to those related in any way to the structural integrity of the vehicle. Accordingly, certain repairs must be undertaken at authorized Audi collision repair facilities, as spare parts will not be available to non-Audi certified body shops

¹⁾ Models include but are not limited to A8 L, S8, Q7, and Q8.

Consumer Protection Information

Independent Dispute Resolution Program

Audi participates in BBB AUTO LINE, an informal dispute settlement mechanism (or program) administered by the BBB National Programs.

BBB National Programs

1676 International Dr Ste 550
McLean, VA 22102

If you have a problem arising under any Audi written warranty, and your Audi dealer or Audi Customer Advocate has been unable to satisfactorily address your concern, you may file a claim with BBB AUTO LINE. You are required to use the BBB AUTO LINE program before asserting in court any presumption set forth in California Civil Code Section 1793.22, and before pursuing any legal remedy under 15 U.S.C. 2310(d) with respect to the New Vehicle Limited Warranty. You are not required to use BBB AUTO LINE before pursuing rights and remedies under any other Federal law. Depending on individual State laws, you may or may not be required to use BBB AUTO LINE before pursuing rights and remedies under your State's lemon law. The BBB AUTO LINE program is free of charge to you, but there are some vehicle age and mileage limitations, so please call BBB AUTO LINE for more details.

Tel.: 1 (800) 955-5100

If you call the BBB AUTO LINE, please be prepared to provide the following information:

- Your name and address
- The Vehicle Identification Number (VIN)
- The make, model, and model year of your vehicle
- The delivery date and current mileage of your vehicle
- A description of the concern with your vehicle

The BBB AUTO LINE is an informal dispute settlement mechanism (or program) program. However, the staff will facilitate negotiations between the parties in an effort to bring your claim to a mutually acceptable resolution. If you do not

agree with the solution, you may request an arbitration hearing.

Arbitration is a process by which an impartial person makes a decision on your claim. The arbitrators are not connected with the automobile industry and serve on a voluntary basis. You may attend the hearing in person, bring witnesses, and give supporting evidence. Instead of appearing in person, you may request a written or even a telephone arbitration hearing. Audi's independent dispute resolution program will obtain a final resolution of your claim. You then have the opportunity to accept or reject the decision.

- If you accept the decision, the manufacturer will be bound by the decision and will be required to fulfill its obligation within the timeframe specified by the arbitrator.
- If you reject the decision, you are free to pursue other legal remedies available under state or Federal law, and the manufacturer will not be required to comply with any part of the decision.

Please refer to the program materials for Audi's independent dispute resolution program for the specific steps and timeframes followed by the program.

Collection of Personal Information

In order to provide you this warranty, your Audi dealer and Audi will need to collect, store, use and disclose certain information about you including information that may specifically identify you or your vehicle or that may include other information about you including, for example, when you register for, purchase or use products or services including a new or used vehicle.

For more information regarding how your Audi dealer may use your personal information, you can visit its website. For information regarding how Audi collects and uses personal information, visit our website at:

audiusa.com/privacy

State-Specific Lemon Laws

Local laws

Each state has enacted warranty enforcement laws (commonly referred to as “lemon laws”) that permit owners to obtain a replacement vehicle or a refund of the purchase price under certain circumstances. Although the provisions of these laws vary from state to state, their intent is to provide owners with certain rights if they experience significant service-related difficulties with their new vehicle.

IMPORTANT NOTICE: To the extent allowed by each state’s law, Audi requires that the owner first send written notification to Audi explaining the nonconformity that the owner has experienced with the vehicle, and to allow Audi the opportunity to make any needed repairs before the owner pursues other remedies provided by that state’s law (in all other states where not specifically required by state law, Audi requests that the owner provide the written notification). The owner should send written notification to:

**Audi of America, Inc.
Consumer Resolution Group
3800 Hamlin Road
Auburn Hills, MI 48326**

IMPORTANT NOTICE: Depending on the state’s law, the owner may also be required to submit their complaint to Audi’s independent dispute resolution program before seeking other remedies. Please refer to the information under the title “Informal dispute mechanism” in this booklet for more information about Audi’s independent dispute resolution program.

Because each state has enacted specific provisions as part of its lemon law, owners are advised to research and follow the laws in their state.

NOTICE TO CALIFORNIA PURCHASERS

Audi participates in BBB AUTO LINE, an informal dispute settlement mechanism (or program) administered by the BBB National Programs.

BBB National Programs

1676 International Dr Ste 550
McLean, VA 22102

BBB AUTO LINE and Audi have been certified by the Arbitration Certification Program of the California Department of Consumer Affairs.

If you have a problem arising under an Audi written warranty, we request that you bring it to our attention. If we are unable to resolve it, you may file a claim with BBB AUTO LINE. Claims must be filed with BBB AUTO LINE within six (6) months after the expiration of the warranty.

To file a claim with BBB AUTO LINE, call:

Tel.: **1 (800) 955-5100**

There is no charge for the call.

In order to file a claim with BBB AUTO LINE, you will have to provide your name and address, the brand name and vehicle identification number (VIN) of your vehicle, and a statement of the nature of your problem or complaint. You will also be asked to provide: the approximate date of your acquisition of the vehicle, the vehicle’s current mileage, the approximate date and mileage at the time any problem(s) were first brought to the attention of Audi or one of our dealers, and a statement of the relief you are seeking.

BBB AUTO LINE staff may try to help resolve your dispute. If they are not successful or if you are not satisfied, claims within the program’s jurisdiction may be presented to an arbitrator at an informal hearing. The arbitrator’s decision should ordinarily be issued within 40 days from the time your complaint is filed; there may be a delay of 7 days if you did not first contact Audi about your problem, or a delay of up to 30 days if the arbitrator requests an inspection/report by an impartial technical expert or further investigation and report by BBB AUTO LINE.

You are required to use the BBB AUTO LINE program before asserting in court any presumption set forth in California Civil Code Section 1793.22, and before pursuing any legal remedy under 15 U.S.C. 2310(d) with respect to the New Vehicle Limited Warranty. You are not required to use BBB AUTO LINE before pursuing rights and

remedies under any other Federal law. Depending on individual State laws, you may or may not be required to use BBB AUTO LINE before pursuing rights and remedies under your State's lemon law.

California Civil Code Section 1793.2(d) requires that, if Audi or its representative is unable to repair a new motor vehicle to conform to the vehicle's applicable express warranty after a reasonable number of attempts, Audi may be required to replace or repurchase the vehicle. California Civil Code Section 1793.22(b) creates a presumption that Audi has had a reasonable number of attempts to conform the vehicle to its applicable express warranties if, within 18 months from delivery to the buyer or 18,000 miles on the vehicle's odometer, whichever occurs first, one or more of the following occurs:

- The same nonconformity (a failure to conform to the written warranty that substantially impairs the use, value, or safety of the vehicle) results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven AND the nonconformity has been subject to repair two or more times by Audi or its agents AND the buyer or lessee has directly notified Audi of the need for the repair of the nonconformity; OR
- The same nonconformity has been subject to repair 4 or more times by Audi or its agents AND the buyer has directly notified Audi of the need for the repair of the nonconformity ; OR
- The vehicle is out of service by reason of the repair of nonconformities by Audi or its agents for a cumulative total of more than 30 calendar days after delivery of the vehicle to the buyer.

NOTICE TO AUDI AS REQUIRED ABOVE SHALL BE SENT TO THE FOLLOWING ADDRESS:

**Audi of America, Inc.
Consumer Resolution Group
3800 Hamlin Road
Auburn Hills, MI 48326**

The following remedies may be sought in BBB AUTO LINE: repairs, reimbursement for money paid to repair a vehicle or other expenses incurred as a result of a vehicle nonconformity, re-

purchase or replacement of your vehicle, and compensation for damages and remedies available under Audi's written warranty or applicable law.

The following remedies may not be sought in BBB AUTO LINE: punitive or multiple damages, attorney fees, or consequential damages other than as provided in California Civil Code Section 1794(a) and (b).

You may reject the decision issued by a BBB AUTO LINE arbitrator. If you reject the decision, you will be free to pursue further legal action. The arbitrator's decision and any findings will be admissible in a court action.

If you accept the arbitrator's decision, Audi will be bound by the decision, and will comply with the decision within a reasonable time not to exceed 30 days after we receive notice of your acceptance of the decision.

Please call BBB AUTO LINE for further details about the program.

Warranty

New Vehicle Limited Warranty

Warranty period

Any Audi dealer in the United States, including its territories, will honor this warranty for a period of 4 years or 50,000 miles¹⁾, whichever occurs first. For Audi plug-in hybrid high voltage components, the Audi dealer must also have the designation Audi plug-in hybrid dealer as well as having a certified technician.

The Audi plug-in hybrid High Voltage Battery and Battery Module are covered for a period of 8 years or 100,000 miles¹⁾, whichever occurs first.

The warranty period begins on the date the vehicle is delivered to either the original purchaser or the original lessee; or if the vehicle is first placed in service as a demonstrator or company car, on the date such vehicle is first placed in service.

Audi participates in BBB AUTO LINE, an informal dispute settlement mechanism (or program) administered by the Council of Better Business Bureaus. If you have a problem arising under any Audi written warranty, we request that you bring it to Audi's attention. If we are unable to resolve it, you may file a claim with BBB AUTO LINE. To file a claim with BBB AUTO LINE, call 1 (800) 955-5100. There is no charge for the call. You are required to use the BBB AUTO LINE program before asserting in court any presumption set forth in California Civil Code Section 1793.22, and before pursuing any legal remedy under 15 U.S.C. 2310(d) with respect to the New Vehicle Limited Warranty. You are not required to use BBB AUTO LINE before pursuing rights and remedies under any other Federal law. Depending on individual State laws, you may or may not be required to use BBB AUTO LINE before pursuing rights and remedies under your State's lemon law. The BBB AUTO LINE program is free of charge to you, but there are some vehicle age and mileage limitations, so please call BBB AUTO

LINE at 1 (800) 955-5100 for more details. Further information on the BBB AUTO LINE can be found in the → *page 7, Independent Dispute Resolution Program* section of this booklet.

You may also visit BBB AUTO LINE online to review the guidelines for using this program for any warranty disputes or lemon law claims.

<https://bbbprograms.org/programs/all-programs/bbb-autoline/>

What is covered

The warranty covers any repair or replacement to correct a defect in manufacturer's material and workmanship (i.e., a mechanical defect). Your Audi dealer will repair the defective part or replace it with a new or remanufactured Audi Genuine Part free of charge.

The warranty covers the replacement of filters, oil, lubricants, fluids, and coolant only when the replacement is a necessary part of warranty service on a covered component.

Items subject to normal wear

Items that are subject to deterioration due to normal wear, driving habits or conditions are covered for defects in manufacturer's material and workmanship for 12 months or 12,000 miles, whichever occurs first. These items include, but are not limited to, windshield wiper blades, filters, belts, paint finish, upholstery, and other trim and appearance items.

Items subject to adjustment

The warranty covers service adjustments for 6 months. A service adjustment is defined as an adjustment that is needed when an item on the vehicle comes from the factory improperly set to specification. Usually no parts are involved when making an adjustment.

Warranty repair while traveling in Canada

Warranty repair while traveling in Canada should be performed free of charge by an Audi dealer. ►

¹⁾ See Emissions Control Warranties for additional coverage.

Proof of U.S. residence is required. If the Audi dealer is unable to submit a claim for repairs, you may be asked to pay for the repair. On your return to the United States, present the paid receipt(s), repair order(s), and part(s) removed from your vehicle to your Audi dealer, who will submit a claim on your behalf and obtain reimbursement for you.

Exported Vehicles/Warranty Outside of the United States

The warranty coverage for a U.S. vehicle that is sold by an authorized Audi Dealer in the U.S. is only applicable and valid in the United States and its territories. Vehicles exported outside of the U.S. do not have warranties covered by AoA. An authorized Audi Dealer in any other country has no obligation to provide warranty service to such vehicle. If a customer is operating the vehicle outside the United States and its territories, and experiences a problem with the vehicle, it is recommended that the customer contact the local Audi Dealer.

Emergency repairs

Emergency repairs performed by a non-Audi service facility will be reimbursed if the repair work was needed and correctly performed, and it was impossible or unreasonable under the circumstances to tow or drive your Audi to the nearest Audi dealer. The maximum reimbursement allowable is an amount equal to the cost if your Audi dealer had completed the repair(s). Reimbursement will be considered when the following items are submitted to your Audi dealer:

- A statement explaining the circumstances that prevented you from getting to an Audi dealer
- Paid receipt(s)
- Repair order(s)
- Part(s) removed from your Audi

Audi Plug-in Hybrid Emergency Repairs

Emergency repairs for the Audi plug-in hybrid high voltage components must be performed by a certified technician at an Audi plug-in hybrid dealer. Contact Audi Roadside Assistance to have the vehicle safely transported to the nearest Audi plug-in hybrid dealer having a certified techni-

cian. Please see ⇨ *page 4, The Audi 24-Hour Roadside Assistance Program* section of this booklet for contact information.

What is not covered

Maintenance services

The warranty does not cover manufacturer required regularly scheduled maintenance services detailed in the Maintenance section of this booklet, or service parts, fluids, and labor for such services.

Tires

The tire manufacturer warrants tires. To assist you in obtaining warranty information for tires, a list of manufacturers is provided in this booklet.

Accessories, spare parts, and modification of your Audi

A wide variety of non-Audi Genuine Spare Parts and accessories for Audi vehicles are available in the market. You should know that Audi does not warrant these products and is not responsible for their performance, repair, or replacement, or for any damage they may cause to, or adverse effect they may have on, your Audi vehicle. Your Audi vehicle should not be modified with non-genuine Audi products. Modification with non-genuine Audi products could affect the vehicle's performance, safety, or durability, and may even violate government regulations. In addition, damage or performance problems resulting from the modification may not be covered under warranty. Audi will not accept any liability for any parts and accessories not approved by Audi.

Communication technology malfunctions, inoperability, or discontinuation of service

This limited warranty does not cover any malfunction, inoperability, or failure of telecommunication parts, systems, or services (including but not limited to Audi connect services) caused by the obsolescence, discontinuation, or replacement of communication network technologies (including but not limited to the replacement or discontinuation of 2G, 3G, 4G, LTE or other networks and network standards) that are beyond Audi's direct control.

Other exclusions – New Vehicle Limited Warranty

- Damage, malfunctions, or symptoms caused by improper repair, accident, collision, or vandalism.
- Damage, malfunctions, or symptoms caused by failure to operate the vehicle in accordance with the Owner's Manual, including failure to heed warning lights or gauges that indicate vehicle malfunction.
- Damage, malfunctions, or symptoms caused by failure to maintain the vehicle in accordance with the Maintenance section of this booklet, unless documents in the form of service or repair orders are submitted as proof that all scheduled maintenance was performed in a timely manner.¹⁾
- Damage due to failure to take the vehicle to an Audi dealer upon discovery of a defect in manufacturer's material or workmanship. **Audi plug-in hybrid vehicles only:** Damage due to failure to take the vehicle to an authorized Audi plug-in hybrid dealer having a certified technician upon discovery of a defect in manufacturer's material or workmanship.
- Damage, malfunctions, or symptoms caused by alterations to the original engineering such as suspension or performance modification.
- Damage, malfunctions, or symptoms caused by misuse such as racing, competitive events, or driving over curbs.
- Damage, malfunctions, or symptoms caused by using contaminated or improper fuel, operation fluids, additives, or other chemicals, and intentional or unintentional misfueling.
- Damage, malfunctions, or symptoms caused by the environment, such as road salt, bird droppings, airborne industrial pollutants (e.g., acid rain), fire, weather conditions, floodwater, wind, tree sap, plant debris, or other similar materials or occurrences.
- Incidental or consequential damage such as loss of value of the vehicle, lost profits or earnings, and out of pocket expenses for substitute transportation or lodging. Some states may not allow the exclusion or limitation of incidental or consequential damage, so this limitation or exclusion may not apply to you.
- Appearance care and maintenance such as cleaning and polishing.
- Noise, vibration, or cosmetic conditions (unless the noise, vibration, or cosmetic condition was caused by a defect in manufacturer's materials or workmanship).
- This warranty does not cover the replacement of any Hybrid System components or Audi plug-in hybrid high-voltage system components that wear as a result of normal wear or deterioration, driving habits, or driving conditions.
- Deterioration resulting from normal wear and tear.
- Aesthetic or design elements of the vehicle.
- Commercial Use (**Audi plug-in hybrids only**) - this limited warranty does not apply to vehicles used for commercial purposes including, but not limited to, taxi, courier or delivery service, or limousine. If a commercial vehicle is sold to a subsequent retail owner, this warranty still does not apply.
- Damage or malfunction caused by improper charging of the High Voltage System.
- Damage or malfunction caused by improper storage or handling of the high voltage vehicle, including parking the vehicle for more than 24 hours when the ambient temperature is higher than 118 °F (48 °C).
- Damage or malfunction caused by operation of Audi plug-in hybrid vehicles in areas flooded with water higher than the bottom of the vehicle body.

This warranty is void if the vehicle identification number or odometer has been altered, or the ►

¹⁾ If maintenance services are performed by someone other than an Audi dealer, information on the service or repair order document must include, at a minimum, the Vehicle Identification Number (VIN), service center or retailer name and address, vehicle mileage, date of service or purchase, and list of service or purchase items.

actual mileage cannot be determined, and when a vehicle is reported as dismantled, fire/flood damaged, junked, rebuilt, reconstructed, salvaged, or declared a total loss by an insurer.

General warranty terms – New Vehicle Limited Warranty

Audi of America, Inc., an operating unit of Volkswagen Group of America, Inc. ("Audi") issues this warranty. It only applies to vehicles or parts and accessories that are imported or distributed by Audi, and vehicles originally sold by an Audi dealer in the United States, including its territories. This warranty is only applicable in the United States and its territories. An Audi dealer in any other country has no obligation to provide warranty service to your vehicle. If you are using your vehicle outside the United States and its territories, and experience a problem with your vehicle, we recommend that you contact the local Audi dealer. You should always have the original United States Warranty and Maintenance Booklet, complete with the appropriate stamped maintenance services, available for the local Audi dealer.

The New Vehicle Limited Warranty and Limited Warranty Against Corrosion Perforation are transferred, without cost, if ownership of the vehicle changes within the warranty period.

The New Vehicle Limited Warranty, Limited Warranty Against Corrosion Perforation, and the Emissions Warranties are the only express warranties made in connection with the sale of this Audi. Any implied warranty, including any warranty of merchantability or warranty of fitness for a particular purpose, is limited in duration to the stated period of these written warranties.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

Neither Audi nor the manufacturer assumes, or authorizes any person to assume, any other obligation or liability on its behalf.

Audi reserves the right to make improvements or change the design of any model Audi vehicle at any time with no obligation to make similar changes on vehicles already sold.

All warranty information is the latest available at the time of publication and, with the exception of the emission control warranties, is subject to change without notice.

Limited Warranty Against Corrosion Perforation

Warranty period

Any Audi dealer in the United States, including its territories, will honor this warranty for a period of 12 years without mileage limitation. For Audi plug-in hybrid vehicles, the Audi plug-in dealer must also be a have a certified technician. The warranty period begins on the date the vehicle is delivered to either the original purchaser or the original lessee; or, if the vehicle is first placed in service as a demonstrator or company car, on the date such vehicle is first placed in service.

What is covered

The warranty covers any repair or replacement to correct a defect in manufacturer's material and workmanship that will result in rust perforation of the vehicle body. Your Audi dealer will repair the defective part or replace it with a new or re-manufactured Audi Genuine Part free of charge.

What is not covered

Failure to rustproof when collision damage is repaired

Body parts repaired or newly installed after a collision must be treated with a rustproofing agent that is compatible with and comparable to Audi's own factory corrosion protection. Corrosion perforation resulting from failure to protect new or repaired parts as stated, or using an inferior rustproofing agent or method is not covered by this warranty. ►

Warranty

Parts which are not Audi Genuine Parts

While you may elect not to use Audi Genuine Parts for maintenance or repair services, Audi is not obligated to pay for repairs that do not include Audi Genuine Parts or for any damage resulting from the use of non-Audi Genuine Parts. Audi will not accept any liability for any parts and accessories not approved by Audi.

Paint repair

Your Audi dealer will do its best to match your vehicle's original finish. The cost of painting the entire vehicle solely for paint matching is not covered by this warranty.

Other exclusions – Limited Warranty Against Corrosion Perforation

- Surface corrosion without perforation of the body sheet metal
- Corrosion perforation resulting from failure to promptly and properly repair paint or undercoating damage, or surface corrosion
- Corrosion perforation resulting from unrepaired collision or accident damage, or failure to properly perform body repairs in accordance with Audi's specified repair procedures, including use of non-aluminum alloy parts

This warranty is void if the vehicle identification number or odometer has been altered, or the actual mileage cannot be determined, and when a vehicle is reported as dismantled, fire/flood damaged, junked, rebuilt, reconstructed, salvaged, or declared a total loss by an insurer.

Other exclusions as defined in the New Vehicle Limited Warranty also apply to this warranty.

General warranty terms

General warranty terms as defined in the New Vehicle Limited Warranty also apply to this warranty.

The New Vehicle Limited Warranty, Limited Warranty Against Corrosion Perforation, and the Emissions Warranties are the only express warranties made in connection with the sale of this Audi. Any implied warranty, including any warranty of merchantability or warranty of fitness

for a particular purpose, is limited in duration to the stated period of these written warranties

Emissions Control System Warranties

General warranty information

The Emissions Control System Warranties set out on the following pages are warranties that the manufacturer is required by law to furnish to you at the time you take delivery of your new vehicle. These coverages may also be included in the Audi 4 years / 50,000 miles New Vehicle Limited Warranty.

The warranties required by Federal laws apply to all new Audi vehicles imported and distributed by Audi of America, Inc., an operating unit of Volkswagen Group of America, Inc. ("Audi") for sale in the United States, including its territories. The emissions warranties required by the State of California law apply to all new Audi vehicles imported and distributed by Audi for sale and registration in the States of:

MY2025 Sect. 177 states

State	LEV III	ZEV
California	Y	Y
Colorado	Y	Y
Connecticut	Y	Y
Delaware	Y	
Maine	Y	Y
Massachusetts	Y	Y
Maryland	Y	Y
Minnesota	Y	Y
Nevada	Y	Y
New Jersey	Y	Y
New York	Y	Y
Oregon	Y	Y
Pennsylvania	Y	
Rhode Island	Y	Y
Vermont	Y	Y
Virginia	Y	Y
Washington (state)	Y	Y

Therefore, the owner of an above-mentioned vehicle may have warranty rights under both Federal and State-mandated emissions warranties.

Refer to the California Emissions Warranty Supplement for additional information on California emissions warranty coverage.

Please read these warranties carefully. If you have any questions concerning the applicability of each warranty to your vehicle or want to know whether a particular repair will be performed free of charge pursuant to these warranties, please write to or telephone:

Audi of America, Inc.
Audi Customer Experience Center
3800 Hamlin Road
Auburn Hills, MI 48326

Tel.: 1 (800) 822-2834

Or,

US Environmental Protection Agency
Office of Transportation and Air Quality,
Compliance Division LDV Group
Attention: Warranty Complaints
2000 Traverwood Drive
Ann Arbor, MI 48105
 complianceinfo@epa.gov

Federal Emissions Control System Defect Warranty

For 2 years or 24,000 miles

Audi of America, Inc., an operating unit of Volkswagen Group of America, Inc. ("Audi"), the authorized United States importer of Audi vehicles, warrants to the original retail purchaser or original lessee and any subsequent purchaser or lessee that every **model year 2025** Audi vehicle imported by Audi:

- Was designed, built and equipped so as to conform at the time of sale with all applicable emissions regulations of the United States Environmental Protection Agency (EPA), and
- Is free from defects in material and workmanship which causes the vehicle to fail to conform with the applicable EPA emissions regulations for 2 years after the date of first use or delivery

of the vehicle to the original retail purchaser or original lessee or until the vehicle has been driven 24,000 miles, whichever occurs first.

A warranted part is any part installed on a motor vehicle or motor vehicle engine by the vehicle or engine manufacturer, or installed in a warranty repair, which affects any regulated emission from a motor vehicle or engine which is subject to EPA emission standards. The following parts or systems listed are intended as an example and not limited to those that, if defective, could cause the vehicle to fail to conform with EPA emissions regulations:

- Evaporative Emission Control System: including fuel tank, filler cap, filler neck, and leak detection pump
- Exhaust System: including manifolds, turbochargers, catalytic converters/diesel particulate filters, and down pipes
- EGR System: including valves, pipes, and coolers
- Fuel Injection System: including control modules, sensors, switches, valves, and fuel pipes
- Intake System: including supercharger, charge air cooler, camshaft adjuster units, sensors, manifold, pipes, and control valves
- Ignition System: including coils and sensors
- On-Board Diagnostic (OBD) System: including Malfunction Indicator Lamp (MIL) and Data Link Connector
- PCV System: including control valves and pipes
- Secondary Air Injection System: including air pump and control valves
- Emission-related hoses, gaskets, clamps, and other accessories used with the above parts or systems

The obligation of Audi under this Federal Emissions Control System Defect Warranty is limited, however, to the following: If within this period a defect in material or workmanship causes the vehicle to fail to conform with applicable EPA emissions regulations and the vehicle is brought to the workshop of any Audi dealer in the United States, including its territories, the Audi dealer will make repairs as may be required by these regulations free of charge. For Audi plug-in hybrid high voltage components, the authorized

Warranty

Audi plug-in dealer must have a certified technician.

For 8 years or 80,000 miles

If the vehicle has been in use for more than 2 years or 24,000 miles, but less than 8 years or 80,000 miles, whichever occurs first, your Audi dealer will repair or replace free of charge the following major emission control components only:

- Catalytic Converter
- Brake System Control Module¹⁾
- Data Bus on Board Diagnostic Interface (Gateway Control Module)
- Electronic Brake Booster Control Modules²⁾
- Engine Electronic Control Module (ECM)
- On-Board Diagnostic Device (OBD)
- PCM
- Transmission Control Unit / Mechatronic with Software (TCM)
- VTCM

Additionally for Hybrid and Plug-In Hybrid vehicles:

- Electro Mechanical Brake Servo (Brake Booster)
- ESC Control Module (Electronic Stability Control)
- HV Battery Charging Control Module
- HV Battery Regulation Control Module
- HV Battery TME Control Module
- HVAC Control Module (without TME - HV Battery Thermo-Management Electronic)
- Power Electronics Module (for Electric Drive)

For Audi plug-in hybrid vehicles, the Audi dealer must also be an Audi plug-in hybrid dealer having a certified technician.

Federal Emissions Performance Warranty

For 2 years or 24,000 miles and 8 years or 80,000 miles

Some States and local jurisdictions may have established periodic vehicle emissions inspection

and maintenance (I/M) programs to encourage proper maintenance of your vehicle. If an approved I/M program is in force in your area, you are eligible for emissions performance warranty coverage.

Audi of America, Inc., an operating unit of Volkswagen Group of America, Inc. ("Audi") warrants to the original retail purchaser or original lessee of a **model year 2025** Audi vehicle and any subsequent purchaser or lessee of the vehicle that if the following conditions are met, any Audi dealer, in the United States, including its territories, will remedy any nonconformity, as determined below, free of charge, under the following conditions:

- The vehicle fails to conform at any time during 2 years or 24,000 miles, whichever occurs first, to applicable emission inspection standards as determined by an EPA Approved State Inspection and Maintenance Test (I/M), or
- If the vehicle has been in use for more than 2 years or 24,000 miles, but less than 8 years or 80,000 miles, whichever occurs first, and the vehicle fails an I/M Test or Inspection resulting from a malfunction of a component listed in the Federal Emissions Control System Defect Warranty as covered for 8 years or 80,000 miles, whichever occurs first, and
- The failure of the I/M Test or Inspection requires the vehicle owner to bear any penalty or other sanction, including the denial of the right to use the vehicle under local, state or Federal law, and
- The vehicle has been maintained and operated in accordance with Audi's instructions for proper maintenance and use.

Federal Emissions Performance Warranty claim approval

You may raise a claim under this warranty immediately after your vehicle has failed an I/M Test or Inspection and if, as a result of that failure, you are required by law to repair the vehicle to avoid ►

¹⁾ Applies to Hybrid, PHEV, A3, S3, RS3, S4, S5, SQ5, A5, A7, Q5, Q7, SQ5, SQ7, SQ8 and RS5 vehicles

²⁾ • Applies to Hybrid, PHEV vehicles, A3, S3 and RS3

imposition of a penalty or cancellation of your right to use the vehicle. You need not actually suffer the loss or lose the right to use your vehicle or pay for the repair before presenting your claim.

Claims may be presented only by bringing your vehicle to any Audi dealer in the United States, including its territories. For Audi plug-in hybrid vehicles, the dealer must be an Audi plug-in hybrid dealer with a certified technician. The Audi dealer will honor or deny your claim within a reasonable time, not to exceed thirty (30) days, from the time at which your vehicle is presented for repair or within any time period specified by local, state or Federal law, whichever is shorter, except when a delay is caused by events not attributable to Audi or the Audi dealer. If the Audi dealer denies your claim, you will be notified in writing of the reasons for rejecting the claim. If you do not receive notice of denial of your claim within the above time period, Audi is required by law to honor the claim.

Under certain circumstances, your claim may be denied because you have failed to comply with instructions for scheduled maintenance contained in the Maintenance section of this booklet. In determining whether you have complied with the instructions for scheduled maintenance and proper use, Audi may require you to furnish proof of compliance only with those maintenance instructions which Audi has reason to believe were not performed and which could be the cause of the I/M Test or Inspection failure.

Audi may deny an emission performance warranty claim on the basis that a replacement part not certified by the EPA was used in the maintenance or repair of the vehicle if Audi can prove that the non-certified part is either defective in materials or workmanship, or not equivalent from an emission standpoint to the original part, and you are not able to offer information that the part is either not defective or equivalent to the original part with respect to its emission performance.

Audi will not deny a claim relating to:

- Warranty work or pre-delivery service performed by an Audi dealer

- Work performed in an emergency to rectify an unsafe condition attributable to Audi provided you have taken steps in a timely manner to put the vehicle back into a conforming condition
- The use of an uncertified part or to noncompliance with the instructions for proper maintenance and use, which is not related to the I/M Test or Inspection failure

Additional Information About Your Federal Emissions Warranties

Warranty period

The warranty period begins on the date the vehicle is delivered to the original retail purchaser or original lessee, and any subsequent purchaser or lessee or, if the vehicle is first placed in service as a demonstrator or company demonstrator or company car prior to delivery, on the date it is first placed in service.

Proper maintenance and use

Instructions for proper maintenance are contained in the Maintenance section of this booklet. Time and mileage intervals, at which maintenance is to be performed, may vary from model to model.

Audi recommends you keep a record of scheduled maintenance by having the Maintenance section of this booklet validated at the approximate time or mileage intervals by the Audi dealer or other service facility that performed the maintenance. If you perform the maintenance yourself, keep all documentation as proof you have performed the maintenance at the approximate time or mileage intervals recommended, that you have used proper parts, and that you performed the maintenance properly.

Failure to maintain your vehicle according to the instruction for proper maintenance may cause the vehicle to exceed applicable emissions standards and could result in denial of warranty coverage. However, Audi will not deny a warranty claim solely on the basis of your failure to maintain the vehicle according to the instructions or failure to keep a record of maintenance. ▶

Warranty

Instructions for proper use of the vehicle are contained in your Audi Owner's Manual.

Use of Audi Genuine Parts

The emission control systems of your vehicle were designed, built and tested using Original Equipment Manufacturer parts. Audi recommends that Audi Genuine Parts be used as replacement parts for the maintenance, repair or replacement of emission control systems. Use of replacement parts that are not equivalent to Audi Genuine Parts in emission performance and durability may impair the effectiveness of emission control systems. The use of parts other than Audi Genuine Parts and the performance of any maintenance or repair by other than a Audi dealer will not affect your emission performance warranty unless the replacement parts that are used are not of equivalent quality or capacity, or the repairs are not performed at the standard required and it is reasonable to assume that these actions caused the warranted vehicle to fail to meet the applicable standards. Audi assumes no liability under these warranties for failure of such parts and damage to other parts caused by such failure.

EPA certified replacement parts

Maintenance, repair, or replacement of emission control devices and systems may be performed by any automotive service and repair establishment or qualified individual using Environmental Protection Agency (EPA) certified replacement parts.

Maintenance and repairs performed by independent service shops

Without invalidating these warranties, you may choose to have maintenance, repair, or replacement of emission control components performed by any automotive service establishment or individual qualified to perform such services. The cost of such services, however, is not covered by these warranties except in emergencies. If the independent service establishment finds a warrantable defect, you may deliver the vehicle to an Audi dealer and have the defect corrected free of charge. **Audi plug-in hybrid vehicles only:** you may deliver the vehicle to an Audi plug-in hybrid

dealer with a certified technician and have the defect corrected free of charge. **Audi will not be liable for any expenses that you have incurred at the independent service establishment, except for emergency repairs.** Please see ⇨ *page 18, Emergency repairs* section for further details.

Parts not scheduled for inspection or replacement

Any part, which is not scheduled for inspection or replacement at maintenance intervals specified in the Maintenance section of this booklet, is covered by this warranty for the full warranty period.

Scheduled part inspection or replacement

A part scheduled only for inspection in accordance with Audi's instructions or required scheduled maintenance is covered for the duration of these warranties.

A part installed in accordance with Audi's instructions or required scheduled maintenance is warranted until the next scheduled replacement interval or for the duration of these warranties.

Damage to non-warranty parts

A part not covered under the emissions warranties will only be reimbursed if a covered part causes consequential damage to the part which is not normally covered.

Emergency repairs

Emergency repairs performed by a non-Audi service facility will be reimbursed if the repair work was needed and correctly performed, and it was impossible or unreasonable under the circumstances to tow or drive your Audi to the nearest Audi dealer. The maximum reimbursement allowable is an amount equal to the cost if your Audi dealer had completed the repair(s). Reimbursement will be considered when you submit all of the following items to your Audi dealer:

- A statement explaining the circumstances that prevented you from getting to an Audi dealer
- Paid receipt(s)
- Repair order(s)
- Part(s) removed from your Audi

Audi Plug-in Hybrid Emergency Repairs

Emergency repairs for an Audi plug-in hybrid vehicle must be performed by a certified technician at an Audi plug-in hybrid dealer. Contact Audi Roadside Assistance at **1 (800) 411-9988** to have the vehicle safely transported to the nearest Audi plug-in hybrid dealer having a certified technician. Please see ⇨ *page 4, The Audi 24-Hour Roadside Assistance Program* section of this booklet for contact information.

Damage caused by tampering, modification, use of improper fuel, abuse, neglect and improper maintenance

These warranties do not cover any damage to the vehicle caused by tampering with emission controls, removal or modification of emissions-related components, use of fuel containing lead, or fuel not meeting the specifications set forth in the Owner's Manual, and abuse, neglect or improper maintenance of the vehicle. Diagnosis and repair of such damage are at the expense of the owner.

Implied warranties

Any implied warranty, including any warranty of merchantability or warranty of fitness for a particular purpose, is limited in duration to the stated period of these written warranties.

Incidental and consequential damages

These warranties do not cover any incidental or consequential damages, including loss of resale value, lost profits or earnings, and out-of-pocket expenses for substitute transportation or lodging.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.



Tips

In the event you have not received the services promised in these warranties, please follow the procedures described in this booklet under the title "Customer satisfaction and assistance".

- You may obtain further information regarding the Emissions Performance Warranty or

report violation of the terms of the Emissions Defect or Performance Warranty by contacting: US Environmental Protection Agency, Office of Transportation and Air Quality, Compliance Division, Light-Duty Vehicle Group, Attention: Warranty Complaints, 2000 Traverwood Drive, Ann Arbor, MI 48105. Email: complianceinfo@epa.gov

Kansas Safety Belt Limited Warranty

Applicable only to vehicles sold or registered in the State of Kansas.

For vehicles sold or registered in the State of Kansas, safety belts and related safety belt components are warranted against defects in manufacturer's materials and workmanship for a period of ten (10) years, regardless of mileage.

Exclusions as defined in the New Vehicle Limited Warranty also apply to this warranty.

Service Publications

Updated service information you can obtain

Audi monitors product performance in the field and regularly sends Audi dealers the latest service information about Audi vehicles. Now you too, can obtain the latest service information. Your Audi dealer or a qualified technician may have to determine if a specific item of service information applies to your vehicle. You can order Audi service information and Owner's Literature 24 hours / 7 days a week on the Internet from the Audi Technical Literature Ordering Center link at: literature.audiusa.com

Digital Owner's Literature Tool

You can also access your owner's literature by visiting:

<https://maintenance.audiusa.com>

Tire Manufacturers

List of tire manufacturers for new Audi vehicles

The Magnuson-Moss Warranty Federal Trade Commission Improvement Act of 1975 and regulations issued pursuant to the act require that a tire warranty pamphlet be made available for every new vehicle prior to sale.

To assist you in obtaining the related warranty information, the following list of tire manufacturers and addresses is being provided.

Manufacturer Addresses and Phone Numbers

Bridgestone Americas, Inc.

200 4th Avenue S.
Nashville, TN 37201
Tel.: 1 (844) 456-9162
<https://www.bridgestonetire.com>

Continental Tire the Americas, LLC

1830 MacMillan Park Drive.
Fort Mill, SC 29707
Tel.: 1 (800) 847-3349
<https://continentaltire.com>

Falken Corporate Headquarters

8656 Haven Avenue
Rancho Cucamonga, CA 91730
Tel.: 1 (800) 723-2553
<https://www.falkentire.com>

Goodyear / Dunlop

Goodyear Tire & Rubber Co.

200 Innovation Way
Akron, OH 44316-0001
Tel.: 1 (800) 321-2136
<https://www.goodyear.com>

Hankook Tires Corporate Headquarters

333 Commerce St. Suite 600
Nashville, TN 37201
Tel.: 1 (800) 426-5665
<https://www.hankooktire.com>

Kumho Tire

133 Peachtree Street
Atlanta, GA 30303
Tel.: 1 (800) 445-8646
<https://www.kumhotireusa.com>

Michelin Tire Corp.

P.O. Box 19001
Greenville, SC 29602-9001
Tel.: 1 (800) 847-3435
<https://www.michelinman.com>

Nexen

21073 Pathfinder Rd. Suite 100
Diamond Bar, CA 91765
Tel.: 1 (800) 576-3936
<https://www.nexentireusa.com>

Pirelli Tires North America

100 Pirelli Drive
Rome, GA 30161-7000
Tel.: 1 (800) 747-3554
www.us.pirelli.com

Toyo Tire U.S.A. Corp

5665 Plaza Drive, #300
Cypress, CA 90630
Tel.: 1 (800) 442-8696
www.toyotires.com

Maintenance

Where do I bring my vehicle for service?

Audi dealers

Audi recommends you take your vehicle only to Audi dealers to ensure that vehicle repairs are performed to the highest specifications. Your Audi dealer has the proper tools and equipment, the staff of trained specialists, and access to the extensive range of parts necessary to properly maintain your vehicle's safety, reliability, and value for years to come.

AUDI recommends AUDI High Performance Genuine Engine Oil. Please see your owner's manual for information about permitted standards for other manufacturers' oils

Audi Plug-in Hybrid Service and Repairs

To ensure that all Audi plug-in hybrid vehicle repairs and services are performed properly, all re-

pair and service work must be performed by a certified technician at an Audi plug-in hybrid dealer. To locate an Audi plug-in hybrid certified dealer near you, please refer to <http://www.audi-usa.com>, or contact the Audi Customer Experience Center at: **1 (844) 573-8766**. Due to the specialized tools, equipment, and technical training necessary to perform services and repairs, your Audi warranties do not cover service, repair, or any damage resulting from services or repairs performed by a non-certified technician at a facility that is not an Audi plug-in hybrid dealer.



For the sake of the environment

By regularly maintaining your vehicle, you help make sure that emission standards are maintained, thus minimizing adverse effects on the environment.

When do I bring my vehicle in for service?

Service intervals

Model Year 2025 Maintenance Schedule

Service Intervals in Miles ^{a)} b)c)												
Maintenance	10K	20K	30K	40K	50K	60K	70K	80K	90K	100K	110K	120K
Minor Maintenance ^{d)}	X		X		X		X		X		X	
Standard Maintenance ^{e)}		X		X		X		X		X		X
Additional Maintenance	Refer to the Additional Maintenance Table below											

- ^{a)} Additionally, ask your Audi dealer about services it may suggest or services that can be performed at your request, such as tire rotations or wheel alignments. The intervals shown in this table are based on vehicles operating under normal conditions. In case of severe conditions, such as extremely low / high temperatures, excessive dust, etc., it is necessary for certain operations to be carried out in between the given intervals. This applies particularly to engine oil changes and the cleaning or replacing of the air cleaner filter element.
- ^{b)} For questions concerning the maintenance of your Audi vehicle, or for clarification on factory scheduled maintenance beyond the 120,000 mile service, please contact an Audi Dealership Service Department.
- ^{c)} If you are not sure when you should bring your Audi in for service or which services are to be performed on your vehicle, ask your Audi Service Advisor.
- ^{d)} First Minor Maintenance Service at 10,000 miles or 1 year after delivery, whichever occurs first. Minor Maintenance Services thereafter occur at intervals of 20,000 miles or 2 years after the last Minor Maintenance Service, whichever occurs first.
- ^{e)} First Standard Maintenance Service at 20,000 miles or 2 years after delivery, whichever occurs first. Standard Maintenance services thereafter occur at intervals of 20,000 miles or 2 years after the last Standard Maintenance Service, whichever occurs first.

Maintenance service schedule

Minor Maintenance

First at 10,000 miles (15,000 km) or 1 year after delivery, whichever occurs first. Thereafter, every 20,000 miles (30,000 km) or two years, whichever occurs first:

- ▶ Brake system - Check the thickness of the brake pads.
- ▶ Engine oil and oil filter - Change oil and replace filter
- ▶ Multi-point inspection - Complete
- ▶ Service reminder indicator display - Reset display
- ▶ Tire repair kit - Check and record the completeness and expiration date.^{a)}

^{a)} if equipped

Standard Maintenance

Includes All Minor Maintenance Items

First at 20,000 miles (30,000 km) or two years, whichever occurs first. Thereafter, every 20,000 miles (30,000 km) or two years, whichever occurs first:

- ▶ Body/chassis - Visually inspect for possible paint damage and corrosion, from the inside and outside, with the doors as well as hood and trunk lids open
 - ▶ Brake system - Check for damage and leaks, condition of brake lines, and the presence of the bleeder caps. Check thickness of the brake pads.
 - ▶ Charging cable - Check for damage (if present in the vehicle during inspection) **(Q5 TFSI e / PHEV)**
 - ▶ Charging socket - Check for contamination and damage **(Q5 TFSI e / PHEV)**
 - ▶ Connected box / OCU / ConMod battery (for Audi Connected Services) - Check state of health with Vehicle Diagnostic Tester in Guided Functions
 - ▶ CTG Label - Check for CTG (Certification Test Group) label is present, undamaged, and legible in the engine compartment. Use the Vehicle Diagnostic Tester to verify the certification test group engine family number on the label matches the engine control module
 - ▶ Door hinges **(including door stay)** and door latch - Lubricate
 - ▶ Electrical Components cooling system - Check coolant level according to ElsaPro procedure **(Q5 TFSI e / PHEV)**
 - ▶ Engine cooling system - Check freeze protection and coolant level
 - ▶ Engine oil and oil filter - Change oil and replace filter
 - ▶ Engine, transmission, final drive, steering **(with front noise insulation removed)** - Visual inspection for leaks and damage **(including visible HV components of PHEV vehicles)**
 - ▶ Exterior lighting function - Check front and rear lights, high beams, low beams, turn signals, cornering lights, brake lights, reverse lights, license plate lights, fog lights, and hazard warning lights
 - ▶ First aid kit - Check and enter expiration date^{a)}
 - ▶ Headlights - Check adjustment
 - ▶ High voltage cooling system - Check coolant level according to procedure in ElsaPro
- NOTE: For high-voltage electrical components (Q5 TFSI e / PHEV)**
- ▶ High voltage system maintenance connector - Check for damages (deformation, scratches) and connector is clean **(Q5 TFSI e / PHEV)**
 - ▶ Horn - Check function
 - ▶ Instrument cluster - Check warning and indicator lights
 - ▶ Interior lights - Check all interior lights, trunk / cargo lights and glove box compartment illumination
 - ▶ Multi-point inspection - Complete
 - ▶ Plenum chamber and water drain valves - Check for dirt and clean if necessary **(A6 (all models), A7 (all models), A8 (all models), Q7 (all models), and Q8 (all models))**
 - ▶ Road test - Perform
 - ▶ Safety belts - Check function and condition of belt, belt tongue, and latch
 - ▶ Service reminder indicator display - Reset display
 - ▶ Space saver spare wheel and tire - Check condition and tire inflation pressure, adjust if necessary ^{a)}

^{a)} if equipped

Standard Maintenance continued

Includes All Minor Maintenance Items

- ▶ Spare tire - Check condition of wheel, tire, and tire inflation pressure, adjust if necessary ^{a)}
- ▶ Sunroof systems - Check function ^{a)}
- ▶ Suspension and axle components (**front and rear**) - Check dust seals on ball joints and tie rod ends; check for excessive play
- ▶ Tires - Check condition and tire tread wear. Check and record tread depth
- ▶ Tires - Check tire inflation pressure and adjust if necessary
- ▶ Tire repair kit - Check the completeness and expiration date
- ▶ Torque splitter - Inspect for heat/performance exposure with Vehicle Diagnostic Tester according to ELSA (fluid change required when exceeding 25kWh; refer also to Additional Maintenance) (**RS 3 and S3**)
- ▶ Underbody - Check for damage and leaks, check the wheel well liners, underbody panelling and that all lines are properly mounted (**including visible HV components of PHEV vehicles**)
- ▶ Warning triangle and first aid kit - Check if present ^{a)}
- ▶ Windshield washer and headlight washing system - Check adjustment and function. Add fluid if necessary
- ▶ Wiper blades - Check condition and replace if necessary

^{a)} if equipped

Additional Maintenance Items

Service Item	Interval	Model Application
Air filter- Replace	Every 20,000 miles	RS 6 performance and RS 7 performance
Air filter- Replace	Every 40,000 miles	all-new SQ5
Air filter - Replace	Every 60,000 miles	All vehicles except: RS 6 Avant performance, RS 7 performance and all-new SQ5
AWD Clutch - change fluid ^{a)}	Every 3 years regardless of mileage	A3 and Q3
Brake and Clutch System - Changing brake fluid	Every 2 years regardless of mileage	All Vehicles
Dust and pollen filter - Replace	Every 20,000 miles or 2 years, whichever occurs first	All Vehicles
Fragrance cartridges - Change ^{a)}	Every 2 years regardless of mileage	if equipped
Front Differential - Change MTF	Only once at the first 20,000 miles	RS 3
Panoramic sunroof systems (PSD)- Check drainage system by fluid check ^{a)}	Every 20,000 miles or 2 years, whichever occurs first	if equipped
Rear axle, quattro® sport - Change ATF and differential oil	Every 60,000 miles	RS 5, S6, S7, SQ7, SQ8, and RS Q8

Service Item	Interval	Model Application
Ribbed V-belt - Replace	Every 140,000 miles	all-new A5 quattro, all-new Q5 quattro
Ribbed V-belt starter / generator drive (including tensioner) - Replace	Every 60,000 miles	A4 40 TFSI, A4 45 TFSI, A4 allroad®, A5 40 TFSI, A5 45 TFSI, A6 45 TFSI, Q5 40 TFSI, Q5 45 TFSI
Spark plugs - Replace	Every 30,000 miles or 3 years, whichever occurs first	RS 3, RS 5, S6, RS 6, S7, RS 7, S8, SQ7, SQ8, and RS Q8
Spark plugs - Replace	Every 40,000 miles or 6 years, whichever occurs first	S3, A4 40 TFSI, A4 45 TFSI, S4, A4 allroad® 45 TFSI, A5 40 TFSI, A5 45 TFSI, S5, all-new A5, A6 45 TFSI, A6 55 TFSI, A6 allroad® 55 TFSI, A7 55 TFSI, A8 55 TFSI, Q5 40 TFSI, Q5 45 TFSI, Q5 TFSI e (PHEV), SQ5, all-new Q5 family, Q7 45 TFSI, Q7 55 TFSI, and Q8 55 TFSI
Spark plugs - Replace	Every 80,000 miles or 6 years, whichever occurs first	A3 40 TFSI, Q3 40 TFSI, and Q3 45 TFSI
S tronic transmission - Change fluid	Every 40,000 miles	RS 3, A4 40 TFSI, A4 45 TFSI, A4 allroad® 45 TFSI, A5 40 TFSI, A5 45 TFSI, all-new S5, A6 45 TFSI, A6 55 TFSI, A6 allroad® 55 TFSI, A7 55 TFSI, Q5 40 TFSI, Q5 45 TFSI, and Q5 TFSI e (PHEV)
S tronic transmission - Change fluid	Every 60,000 miles	all-new A5 quattro, all-new Q5 quattro
S tronic transmission - Change fluid	Every 80,000 miles	A3 40 TFSI and S3
Torque splitter (left / right) - Change ATF	Every 40,000 miles or 4 years, whichever occurs first	S3 and RS 3

a) if equipped



Tips

In the event you have not received the services promised in these warranties, please follow the procedures described in the model year 2025 USA Warranty and Maintenance Booklet under the title “Customer satisfaction and assistance”.

Maintenance

Record of Maintenance Services

The Audi Dealer stamp in the boxes below is your record of each maintenance service performed.

10,000 miles (15,000 km) maintenance service performed by: Audi Dealer Stamp: Date:	20,000 miles (30,000 km) maintenance service performed by: Audi Dealer Stamp: Date:	30,000 miles (45,000 km) maintenance service performed by: Audi Dealer Stamp: Date:
Miles (kilometers):	Miles (kilometers):	Miles (kilometers):
40,000 miles (60,000 km) maintenance service performed by: Audi Dealer Stamp: Date:	50,000 miles (75,000 km) maintenance service performed by: Audi Dealer Stamp: Date:	60,000 miles (90,000 km) maintenance service performed by: Audi Dealer Stamp: Date:
Miles (kilometers):	Miles (kilometers):	Miles (kilometers):
70,000 miles (105,000 km) maintenance service performed by: Audi Dealer Stamp: Date:	80,000 miles (120,000 km) maintenance service performed by: Audi Dealer Stamp: Date:	90,000 miles (135,000 km) maintenance service performed by: Audi Dealer Stamp: Date:
Miles (kilometers):	Miles (kilometers):	Miles (kilometers):

Maintenance

100,000 miles (150,000 km) maintenance service performed by: Audi Dealer Stamp:	110,000 miles (165,000 km) maintenance service performed by: Audi Dealer Stamp:	120,000 miles (180,000 km) maintenance service performed by: Audi Dealer Stamp:
Date:	Date:	Date:
Miles (kilometers):	Miles (kilometers):	Miles (kilometers):
130,000 miles (195,000 km) maintenance service performed by: Audi Dealer Stamp:	140,000 miles (210,000 km) maintenance service performed by: Audi Dealer Stamp:	150,000 miles (225,000 km) maintenance service performed by: Audi Dealer Stamp:
Date:	Date:	Date:
Miles (kilometers):	Miles (kilometers):	Miles (kilometers):

Airbag Replacement

The airbag system can be deployed only once.

After an airbag has deployed it must be replaced. The proper replacement of airbags will be entered into the record by your Audi Service Advisor.

Front Airbag	
☐ left	☐ right
Side Airbag	
left	right
☐ front	☐ front
☐ rear	☐ rear
SIDEGUARD	
☐ left	☐ right
Knee Airbag (where applicable)	
☐ left	☐ right
Audi Dealer Stamp	
Module replaced: _____	
Date: _____	
Next replacement: _____	
Date: _____	

Airbag Replacement

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Front Airbag	
☐ left	☐ right
Side Airbag	
left	right
☐ front	☐ front
☐ rear	☐ rear
SIDEGUARD	
☐ left	☐ right
Knee Airbag (where applicable)	
☐ left	☐ right
Audi Dealer Stamp	
Module replaced: _____	
Date: _____	
Next replacement: _____	
Date: _____	

Speedometer replacement

For speedometer replacement on your vehicle, ask your Audi Service advisor.

Federal Law requires that a label be affixed to the left door frame when the replacement odometer does not indicate the actual vehicle mileage after repair or replacement. Audi Genuine replacement speedometers are supplied with the label

Speedometer replacement

MonthDayYear

(to be filled in by an Audi Dealer)

At mileage / km

Audi Dealer Stamp

Delivery Inspection

Delivery Inspection

Before your vehicle is delivered to you, it is inspected according to factory guidelines.

The Delivery Inspection was performed on

MonthDayYear

Audi Dealer Stamp